GoReact Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Name of Product/Version: GoReact

Report Date: March 30, 2021

Product Description: GoReact is a web-based application that assists coaches in giving real-time feedback to learner videos (such as sign-language, foreign language, performing arts, etc).

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Notes: This report applies to the GoReact test screens identified as a representative sample of the GoReact workflows.

Evaluation Methods Used: Testing GoReact involved extensive use of leading assistive technology including NVDA, JAWS and VoiceOver screen readers, Dragon Professional speech recognition software, Windows High Contrast themes, screen magnifiers, as well as exclusive use of the keyboard. Native platform accessibility features were also used to assist with testing.

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The product provides text alternatives for all non-text content.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The product does not contain prerecorded audio-only or video-only media.

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	All video content included in the product has automatically generated closed captions.

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The product does not contain prerecorded video content that would require audio description or a media alternative.

1.3.1 Info and Relationships (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	Throughout the product, visual structure and relationship information is provided through object information or in text.

1.3.2 Meaningful Sequence (Level A) Also applies to:	Supports	The product presents content in a meaningful sequence

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The product does not rely on the use of color alone to visually convey information
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The product does not contain audio that plays automatically.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially Supports	Most basic product functionality can be operated through a keyboard interface. Exceptions include: ● The graph on the video critique page is not reachable using a keyboard
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The product does not feature any content or controls that cause a keyboard trap
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	No shortcuts exist which use only single keys

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		

2.2.1 Timing Adjustable (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The product does not include time limits.

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The product does not include elements which move, blink, scroll, or auto-update that start automatically or last longer than five seconds

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The product does not contain flashing content

2.4.1 Bypass Blocks (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software) – Does not apply to non-web software
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	The product includes a mechanism that allows users to bypass global navigation blocks

2.4.2 Page Titled (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	Page titles are provided and the titles of pages sufficiently and uniquely describe their purpose

2.4.3 Focus Order (Level A) Also applies to: Revised Section 508	Partially Supports	Most components receive focus in a meaningful order. Exceptions include:

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		When item sharing in the Library dialog is cancelled, focus does not return to the respective share icon button that triggered the action
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Links within the product make sense within their context of use.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	The product does not require multi-point or path-based pointer gestures
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	The product contains only functionality that can be activated on the up event of a single pointer
2.5.3 Label in Name (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	For components that have visible text labels, that text exists in the component's accessible name
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	The product does not contain any functionality that can be operated by device motion or user motion
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The language is programmatically determinable within the product
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Components do not initiate a change of context when focused

Criteria	Conformance Level	Remarks and Explanations

3.2.2 On Input (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	Changes of context do not occur automatically on user input

3.3.1 Error Identification (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	Where input errors are automatically detected, items in error are identified and error messages are conveyed to assistive technologies

3.3.2 Labels or Instructions (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	Labels and instructions (where necessary) are provided when content requires user input

4.1.1 Parsing (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The product does not contain any parsing errors that cause access problems

4.1.2 Name, Role, Value (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Partially Supports	Some user interface components do not convey their name, role or value to assistive technology, such as:
		    ● Uploaded video links on the Dashboard have multiple controls that behave as links but the main control containing all of the video information is not implemented as a link
		    ● The `aria-expanded` attribute is used unnecessarily on many controls that do not require it

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The product provides captions for all live synchronized media
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Audio description is provided for all prerecorded video content in synchronized media
1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	The content can only be understood in a particular orientation or is aimed at a specific environment which is only available in one orientation
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	The purpose of each input field collecting information about the user can be programmatically determined
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Text elements in the product have sufficient contrast with the surrounding background
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Text can be resized without assistive technology up to 200 percent without loss of content or functionality
1.4.5 Images of Text (Level AA) Also applies to:	Supports	The product uses text instead of images of text

Criteria	Conformance Level	Remarks and Explanations

Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)		

1.4.10 Reflow (Level AA 2.1 only)
Also applies to:
Revised Section 508 – Does not apply
	Partially Supports	Most content responds and reflows as necessary when zoomed and does not require scrolling in two dimensions. Exceptions include:
		   ● When the dashboard is zoomed, run times and video names are obscured
		   ● In the Feedback Filter row of a video, the ellipsis button is partially obscured and the start of the words "All Comments" is obscured

1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	User interface components and meaningful graphics have sufficient contrast with the surrounding background
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	There is no loss of content or functionality when users override author specified text styles
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Throughout the product, content is not made visible via hover or focus or, when it is, it is dismissable, hoverable, and persistent

2.4.5 Multiple Ways (Level AA)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software) – Does not apply to non-web software
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	Multiple ways of locating web pages are provided, such as via Search, except when the location is the result of, or a step in, a process

2.4.6 Headings and Labels (Level AA)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Supports	Headings and labels are descriptive

2.4.7 Focus Visible (Level AA) Also applies to:	Supports	The keyboard focus indicator is visible on all interactive components

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Content is only presented in one language at a time
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	When navigational mechanisms are repeated in the product, they occur in a consistent relative order and appearance
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Components with the same functionality, such as form controls with the same purpose are identified consistently
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The product provides suggestions to the user when input errors are automatically detected
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The product does not process legal commitments or financial transactions. Changes to user-controllable data are reversible or can be confirmed before finalizing

Criteria	Conformance Level	Remarks and Explanations

4.1.3 Status Messages (Level AA 2.1 only)
    Also applies to:
    Revised Section 508 – Does not apply
	Supports	Status messages, when provided, are presented in a way that can be programmatically determined and do not require that they receive focus

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Several pieces of functionality within the product are inaccessible to users without vision, as shown in: • 2.1.1 Keyboard • 2.4.3 Focus Order • 4.1.2 Name, Role, Value
302.2 With Limited Vision	Supports	The product supports user control of magnification, text zoom, and contrast.
302.3 Without Perception of Color	Supports	No features of the product require perception of color to use and/or understand the interface or content.
302.4 Without Hearing	Supports	All functionality within the product can be used without requiring hearing.
302.5 With Limited Hearing	Supports	All functionality within the product can be used without requiring hearing.
302.6 Without Speech	Supports	All functionality within the product can be used without requiring speech.
302.7 With Limited Manipulation	Partially Supports	Most of the product can be used by users with limited manipulation. Exceptions are listed in: • 2.1.1 Keyboard • 2.4.3 Focus Order
302.8 With Limited Reach and Strength	Partially Supports	Most functionality within the product can be used by users with limited reach or strength who rely on keyboard access. Exceptions are listed in:

Criteria	Conformance Level	Remarks and Explanations
		● 2.1.1 Keyboard
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product provides consistent navigation, understandable naming conventions, and icons that visually explain their purpose in supporting users with limited language, cognitive and learning abilities, notwithstanding the exceptions noted in: ● 2.4.3 Focus Order

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The product is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disrupt platform accessibility features
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	Some features of the product lack role, state, and/or accessible name information for a number of functional components as described in: ● 4.1.2 Name, Role, Value
502.3.2 Modification of Object Information	Partially Supports	In some features of the product, users cannot modify states and properties of an object using assistive technologies when those states and properties of an object in the product can be modified by users in general, as described in: ● 2.1.1 Keyboard ● 4.1.2 Name, Role, Value
502.3.3 Row, Column, and Headers	Supports	Throughout the product, the occupied rows, columns, and any headers associated with those rows or columns within a data table, are programmatically determinable.
502.3.4 Values	Partially Supports	The values or ranges of some input controls in the product are not programmatically determinable by assistive technologies, as described in: ● 4.1.2 Name, Role, Value
502.3.5 Modification of Values	Partially Supports	Most of the product does not prevent users from modifying values or text of an object using assistive technologies, when those values and text of an object in the

Criteria	Conformance Level	Remarks and Explanations
		product can be modified by users in general, notwithstanding the exceptions noted in: ● 2.1.1 Keyboard ● 4.1.2 Name, Role, Value
502.3.6 Label Relationships	Partially Supports	The product does not convey an accessible name for interactive elements to assistive technology, as described in: ● 4.1.2 Name, Role, Value
502.3.7 Hierarchical Relationships	Partially Supports	Some hierarchical relationships within the product are not programmatically determinable, as described in: ● 4.1.2 Name, Role, Value
502.3.8 Text	Partially Supports	Some text content, text attributes, and text boundaries are not programmatically determinable, as described in: ● 4.1.2 Name, Role, Value
502.3.9 Modification of Text	Supports	Text that can be modified allows the user to modify it using assistive technology.
502.3.10 List of Actions	Partially Supports	The list of executable actions offered by some objects is not programmatically determinable, as described in: ● 4.1.2 Name, Role, Value
502.3.11 Actions on Objects	Partially Supports	Some actions that can be executed on an object cannot be executed programmatically by assistive technology, as described in: ● 2.1.1 Keyboard ● 4.1.2 Name, Role, Value
502.3.12 Focus Cursor	Partially Supports	The focus, text insertion point or selection of some interactive elements is not exposed, as described in: ● 2.4.3 Focus Order
502.3.13 Modification of Focus Cursor	Partially Supports	The focus, text insertion point or selection of some interactive elements cannot be set

Criteria	Conformance Level	Remarks and Explanations
		programmatically by assistive technology, as described in: ● 2.1.1 Keyboard
502.3.14 Event Notification	Partially Supports	When components in the product change their programmatic states and values, some changes are not available to assistive technology, as described in: ● 4.1.2 Name, Role, Value
502.4 Platform Accessibility Features	Supports	The product is not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The product honors user preferences from platform settings for color, contrast, font type, font size, and focus cursor
503.3 Alternative User Interfaces	Supports	The product does not provide an alternative user interface that functions as assistive technology
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	Where video content is provided, controls related to captions are also provided at the same menu level as the user controls for volume or program selection
503.4.2 Audio Description Controls	Supports	Where video content is provided with audio that requires being described with Audio Description, user controls for the selection of audio descriptions are also provided at the same menu level as the user controls for volume or program selection
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	The product is not a content authoring tool.
504.2.2 PDF Export	Supports	The product is not a content authoring tool.

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Supports	The product is not a content authoring tool.
504.4 Templates	Supports	The product is not a content authoring tool and/or does not provide templates for content creation.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The product does not contain accessibility-specific features that require documentation
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	The application provides access to accessible customer support mechanisms for requesting support documentation
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The product does not contain accessibility-specific features that require support services
603.3 Accommodation of Communication Needs	Supports	The application provides access to accessible customer support mechanisms